

# MACKAY BAGS

Phone: (07) 4953 5155 Email: [hdah@bigpond.com](mailto:hdah@bigpond.com) Website: <https://mackaybags.net.au/>

## TERMS & CONDITIONS OF GARDEN BAG HIRE

### SERVICE TERMS

- \$19.00 (Inc GST) per service and collection is every 4 weeks. Payment is required in advance prior to delivery and / or service.
- To view your service day, please visit <https://mackaybags.net.au/> to download a copy of your calendar. If you are unsure of your run / colour, please contact our office.
- Extra pickups outside of your scheduled service dates are available upon request. \$37.00 for Mackay area only. Areas outside of the Mackay region will be quoted on request.
- Occasionally circumstances beyond our control (such as inclement weather, truck maintenance, illness, Public Holidays etc.), may prevent us from providing the service as scheduled. Should your bag not be emptied on the schedule service day, please allow a minimum of 3 days for the collection of your bag.
- You may skip 3 services (not consecutive) in one year. To skip a service a call / email is required to the office within 24 hours of your service.
- Green waste only. No dirt, sleepers or wood mulch accepted.
- Below are examples of correctly and incorrectly stacked bags, please ensure bags are not overloaded. They should only be filled to the top. Excess green waste may be removed, and charges will apply.

**Correctly Stacked**



**Incorrectly Stacked**





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- Lost or damaged frames and bags. If frames and or bags go missing or are damaged, it is the customers responsibility to pay for or replace the equipment.
- Should an attempted service take place but is unable to be completed due to the following, a full charge will be applied:
  - The bag is overfull / too heavy.
  - No access / locked gates.
  - Not enough notice provided to action postponement requests – minimum of 24 hours.
  - The bag is empty.
  - Non-green waste items in the bin.
- Should you wish to transfer from Mackay Bags to Blondies Bins at any time, a fee of \$20.00 will be charged.
- Mackay Bags shall not be liable for any damage injury or loss of any kind arising directly or indirectly from the company's obligation to you, however occurring, including any negligence on the part of the company. In the event that the company is liable to you the maximum cost of any liability of the company to you shall not exceed the value of the services that has been provided to you.

## **PAYMENT TERMS**

- Payments are required in advance through Electronic Funds Transfer, Cheque or Direct Deposit at Suncorp Bank. For payment details please contact our office.
  - 3 x Services - \$57.00
  - Yearly services - \$247.00
- Overdue accounts will be charged a \$11.00 bag hire fee, account suspended and receive no further services until the account has been paid in full. Constantly overdue accounts will be subject to closure.

**By starting this service, you agree to the Blondies Bins Terms and Conditions stated above.**